From: Sent: Subject: Attachments: Karen Giles [karen.giles@meritain.com] Friday, October 07, 2011 1:55 PM Egyptian Trust Fall 2011 Newsletter Fall 2011 Newsletter.pdf



This email is being sent to all of the Superintendents, Board of Managers Members and Bookkeepers we have on file for the Egyptian Trust. If you received this email in error please forward to the appropriate party and contact Krista Breakfield at the Metro East Service Office of Meritain Health to update the contact information.

Dear Participating Employer Group ~

Attached is the Fall 2011 newsletter. This edition addresses the following topics:

- Bronze Plan Changes Effective January 1, 2012 (in accordance with IRS requirements)
- Health Plan Documents and Summary of Benefits
- Member Responsibilities pertinent to enrollment, termination, and billing
- Urgent Care Treatment vs. Emergency Room Treatment
- Consult a Doctor
- Upcoming Enhancements and New ID card issuance
- Preventive Care Benefits effective September 1, 2012 Please note the benefits for "recommended services" per the Guidelines are ONLY paid at 100% when performed in-network (HealthLink provider).

It's important all employees covered by any of the Egyptian Trust Health Plans receives a copy of this newsletter. As always, we request that you distribute this newsletter either via hard copy or email so covered employees and their families are aware of the information contained herein. The newsletter will also be posted on the website at <u>www.egtrust.org</u> no later than Monday, October 10<sup>th</sup>.

Also, I sent a mass email earlier today to all participating employer groups in Egyptian Trust. We received a few concerns that the message was "garbled". Please access the secure side of <u>www.egtrust.org</u> to view the message and attachments relative to the upcoming enhancements. It is available now.

Please feel free to contact me directly with any questions. Thank you.

Karen L. Giles V.P. Client Relations

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